



kristengstevens.com  
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## ABOUT

Dynamic, innovative, creative problem solver with nearly four years experience in developing and delivering enterprise products. Proven success to transform product ideas into user experiences delivering business results. Seasoned experience in product management shows strength in leadership of a team and a bias towards a fast-paced work environment.

## SKILLS

### UX/UI

Lo/Hi-fidelity Wireframes  
Interactive Prototyping  
User Surveys  
User Stories and User Flows  
Site Maps  
Persona Creation  
User Research / Competitive Analysis  
Usability Testing

### Software/Coding

Sketch  
Illustrator and Photoshop  
InVision  
HTML/CSS  
Javascript/jQuery (knowledgeable)  
Git/GitHub  
JIRA/Confluence  
SQL (knowledgeable)

### Product

Agile Development  
Stakeholder Management  
Software Development Lifecycle Management  
Project Management  
Cross-functional Team Management  
Backlog grooming and prioritization  
Spring planning, reviews, and retros  
Define Requirements  
Managing Partner Relationships  
Client Presentations and Trainings  
QA Testing

## EDUCATION

### Bloc, Inc.

Designer Apprenticeship

- Trained in UX/UI Design and Front-end Web Development for web and mobile design and conducted usability tests for all designs.

**Apprentice** | August 2016 - May 2017 | Austin, TX

### The University of Texas at Austin

Health Information Technology Certificate

May 2013 - August 2013 | Austin, TX

### The University of Texas at Austin

B.S. Biomedical Engineering

August 2009 - May 2013 | Austin, TX

## WORK EXPERIENCE

### Senior Product Associate at athenahealth

- Led scrum team as Product Owner to ideate and design a rules-based scheduling platform that streamlined scheduling appointments for doctors and their patients easier, increasing monthly new patient volume by 21%.
- Facilitated user feedback sessions with clients to identify functional gaps in user experience, and implement solutions to improve user workflows.
- Designed API services for scheduling platform to deliver real-time, accurate results of doctors' availability.
- Nominated for 2016 Owl Award, recognizing a team for their excellence in the execution of a significant project supporting business strategy, while preserving and promoting the cultural value of teamwork.
- Delivered new functionality for scheduling product by bridging gap between business stakeholders, software developers, and UX designers.

**Senior Product Associate** | June 2015 - March 2017 | Austin, TX

**Product Associate** | August 2013 - June 2015 | Austin, TX

## ACTIVITIES

### Adult Education Volunteer/Judge at SkillPoint Alliance

- Teach basic computer skills to students seeking to improve work performance or transition careers.
- Teamwork Judge and Research Product Judge for FIRST Robotics K-12 competitions.

*January 2014 - Present | Austin, TX*

### Mentor/Judge at UT Health IT Program

- Mentor students, alumni, and university hack-athon participants in product design and career coaching.

*October 2013 - Present | Austin, TX*